

Getting Started Guide

MobileServe is available as a mobile app in the App store and Google Play and can be used on most smart phones and tablets. If you'd rather not use the mobile app, you can create and manage your MobileServe account from any internet-connected device at: app.mobileserve.com. Simply skip the download instructions below and start with Create Your Account.

Download the App

1. Go to the App Store or Google Play.
2. Search "MobileServe".
3. Tap the **Get** or **Install** button next to MobileServe App.

Create Your Account

1. Open the app or go to app.mobileserve.com. & select **Sign Up**.
2. Enter your name, birthday, and create a password. You can skip the Employer / School box.
3. Select **Next**.
4. Add an optional photo to your profile or skip.
5. Select **Next**.
6. Enter the 6-digit code corresponding to **your group (see below)**.
7. When it pops up, select **Join**.
8. To join additional Groups or if you already have a MobileServe Account:
 - a. Go to your Settings page.
 - b. Click on Organizations.
 - c. Click "Join Organization" and enter the next code.
 - d. When your Organization name pops up click "Join".

Log Your Hours!

- After joining your organization(s), be sure to categorize your service log within the correct organization, or multiple organizations at once, by checking the box next to the org. name and selecting the correct service category.

Codes:

A49FD4	John Carroll: Class of 2022
E75CE5	John Carroll: Class of 2023
F2C165	John Carroll: Class of 2024
500F54	John Carroll: Class of 2025
E4C295	John Carroll: National Art Honor Society
18A7EA	John Carroll: National Honor Society